



METROMAYOR
LIVERPOOL CITY REGION



European Union
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Social Fund

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Course Name	Understanding and implementing the 5Rs of reverse logistics
Delivery Pattern (e.g. attendance requirements, part time / full time / weekdays):	<p>Available weekdays and weekends:</p> <ul style="list-style-type: none"> 1 day full time held at our Knowsley or St Helens Sites <p>OR</p> <ul style="list-style-type: none"> 1 day full time held at the employees' workplaces <p>OR</p> <ul style="list-style-type: none"> 1 day full time online <p>Can be split into 2 half days at the employer's request</p>
Number of course days:	1 day
Delivery Method	Available in face to face, online and blended learning formats
Course Content	
<p>Reverse logistics is important because it maintains an efficient flow of goods. The process reduces costs, creates value, decreases risk and completes the product life cycle.</p> <p>Gartner Research says that about 70% of businesses plan to invest in the "circular economy." This circular economy follows traditional logistics and then continues around through what Gartner calls a closed-loop supply chain.</p> <p>The purpose of this course is to develop employees awareness of the impact of dealing with returns effectively and the cost and environmental impact involved.</p> <p>At the end of each course, participants will have developed an understanding of:</p> <ul style="list-style-type: none"> Principles of the 5 Rs of reverse logistics Understanding returns policies and customer rights Remanufacturing or refurbishment options Solutions for end of life products Benefits of reverse logistics Challenges of reverse logistics Measuring the impact <p>The session will include real-life examples and practical activities to enable participants to relate their learning to their normal work practices.</p>	

