

**FREE  
SERVICE**

For Greater Manchester businesses

# NEED FULLY-TRAINED CUSTOMER SERVICE AGENTS QUICKLY?

Say goodbye to customer service recruitment headaches and costly agency fees with TRS's Customer Service Train & Recruit package. Our FREE service sources candidates with the right skills and knowledge required for your customer service roles.

**FREE recruitment service**

**No obligation to recruit**

**Interviews arranged**

**Candidates PRE-TRAINED in customer service principles & practices**

We know how hard customer service recruitment can be, so we have developed this service for businesses in Greater Manchester. It includes a FREE candidate search & delivery of an intensive industry training course to interviewees. And the best news is that there is NO COST to businesses & NO OBLIGATION to recruit.

Interviewees pre-trained in:

**Principles of customer service, needs & expectations**

**Communication & problem-solving**

**Unique selling points & offers**

**Customer feedback & loyalty**

**Customer complaints** **Legislation**

**After-sales service** **& more!**

To find out more call Andy on 07719 031 203 or email [andrewt@trstraining.net](mailto:andrewt@trstraining.net)  
[www.trstrainingltd.com](http://www.trstrainingltd.com)

**WLEA**  
Adult Learning Within Reach

