## WEST MIDLANDS

## **INTERNATIONAL FREIGHT FORWARDING SKILLS BOOTCAMP**

A NEW Skills Bootcamp\* providing an introduction to international compliance & regulations for the import & export of goods. Also includes office/customer service skills training.

Industry-standard course for those new to freight forwarding.

60 hours ONLINE delivered FLEXIBLY over a 5-week period so there is minimum disruption to work schedules.

\* For individuals aged 19 or over who live or work in the West Midlands Combined Authority region, and who haven't been on a funded skills bootcamp programme in the last 12 months.

## **COURSE TOPICS INCLUDE:**

Freight Forwarding Essentials

**Customs Essentials** 

REACH OUT

FOR MORE INFORMATION

Dangerous & Hazardous Goods (including modal restrictions to movement)

**Customer Service Standards & Complaints** Handling Processes

Business Relationship Techniques

**Employability Skills: x5 modules** 

Delivered by TRS in partnership with the British International Freight Association. Subsidised by West **Midlands Combined Authority** 

**ONLY £200(+VAT) FOR SMEs** £600 (+VAT) FOR LARGE FIRMS

This course is subsidised to train individuals who live or work in the West Midlands Combined Authority area ONLY. Funding is subject to postcode eligibility checks. SCAN or CLICK our postcode checker







BRITISH INTERNATIONAL

FREIGHT ASSOCIATIO

**LIMITED OFFER** 





SCAN or CLICK to leave your details on our contact form trstrainingltd.com

## 01744 809 010 info@trstraining.net



MAR24